



MEETING NOTICE

On September 24, 2001, the Office of the Patient Advocate (OPA) released its first annual California HMO Report Card. The Report Card is a web-based, interactive summary of the performance of the 14 largest California HMOs which include 95 percent of all enrollees in the State. It is based on 57 individual clinical and patient satisfaction indicators. It was produced by OPA in collaboration with the Pacific Business Group on Health. The Report Card can be accessed at www.hmohelp.ca.gov.

A meeting has been scheduled to provide the public with the opportunity to comment on the recently released Report Card and to receive input on the development of the Year 2 Report Card which will be issued in 2002. All interested parties are invited to participate.

WHEN:	Monday, October 29, 2001 1:00 PM to 5:00 PM*
WHERE:	Junipero Serra Building Room A, 1st Floor 320 W. 4th Street Los Angeles, California 90013
INFORMATION:	Contact Cori Reifman (213) 576-1320 creifman@dmhc.ca.gov

* The meeting will end at 5:00 PM or when there is no further public comment, whichever is earlier.